

KANVIEW GLASS, LLC

SHOWER ENCLOSURE

DISCLAIMERS & SERVICE WARRANTY

Service Warranty: KanView Glass guarantees the quality of our shower enclosure installations for one (1) year from the installation date. During this period, we will repair or replace any faulty glass or hardware as per the manufacturer's warranty. This includes addressing caulking, excessive leaking, squeaking, and sagging. If any repairs are made within the 1-year warranty period, the original warranty will continue to apply. A 90-day warranty covers all repairs for any related issues.

Product Warranty: The manufacturer covers any product defects, not KanView Glass. Please note that additional labor costs may be applicable even if the issue is covered by a product warranty, especially if the warranty claim is made after our one-year service warranty has ended. Most showers come with a 3-year product warranty, but for more details about the manufacturer's warranty for your specific shower or hardware, please contact us.

Leakage and Watertight Seal: KanView Glass does not guarantee against leakage or a watertight seal on any shower models, including frameless, semi-frameless, and framed enclosures. If you notice any leaking, please contact us immediately, and we may be able to propose a remedy. However, we are not responsible for any damages caused by leaks under any circumstances.

Frameless Swing Door Sagging: Frameless swing doors may experience sagging after the initial installation due to the compression of hinge seals. You may notice the door hitting the inline panel or wall if this occurs. It is the customer's responsibility to notify KanView Glass immediately so that we can address and repair the issue. KanView Glass will not be responsible for any glass chipping or breakage caused by the customer closing the door if this situation occurs.

Limitations:

- **Original Purchaser:** This warranty applies only to the original purchaser and cannot be transferred or assigned. It terminates upon the sale of the home or building.
- **Paid in Full:** Goods and services must be paid for in full before completion of warranty work.
- **Excluded Damage:** KanView Glass is not liable for glass breakage, damage due to misuse, acts of nature (e.g., fire, flood), faulty design of your property, or alterations made after installation.
- **Frameless Showers:** Frameless showers are designed with minimal hardware and seals, so a watertight seal is not guaranteed. Minimal leaking may occur; for better water resistance, consider semi-frameless or framed models.
- **Maintenance:** Using harsh or abrasive cleaning products will void the warranty. Discoloration or stains from improper water chemistry are also not covered.
- **Travel:** Any warranties beyond 60 miles of KanView Glass may still be covered; however, a trip charge will apply based on the distance traveled.

KANVIEW GLASS, LLC SHOWER ENCLOSURE DISCLAIMERS & SERVICE WARRANTY

Design and Construction Requirements

Support: Ensure proper studing or blocking where doors hinge, or panels are anchored. If inadequate support is discovered during installation for frameless swing doors, KanView will use anchors, voiding the service warranty. If an additional trip is necessary to allow for proper support to be added, additional charges will apply.

Shower Curb: An adequately constructed curb helps prevent water leakage. Solid curb tops are recommended, and curbs should be sloped inward at a 5-degree angle to direct water to the drain.

Slope of Shower Seat: Any built-in shower seat should also be slanted at a 5-degree angle toward the drain to prevent water pooling.

Plumb Walls and Bowage: Walls adjacent to doors or glass panels must be vertical ("plumb") to avoid gaps, uneven joints, and hinge binding. Bowed or "bellied" walls can create potential installation and leakage issues. If the bowing is not too drastic, we may be able to apply caulk or add seals to mitigate the issue. However, bowing over 1/4" out of plumb makes installation challenging and increases the likelihood of leaks.

Tiles, Trim, and Chair Rails: Any tiles, trim, or chair rails that extend away from the wall will interfere with the proper installation and operation of the glass. The customer is responsible for having these notched out for proper installation. Similarly, the customer must notch out any tile extending over a seat or wall that prevents the glass from sitting flat against the surface before installation. A return trip will be necessary if the customer does not complete this work before service, and additional charges will apply.

Size Restrictions: To ensure proper support and functionality, glass panels must be a minimum of 4 1/2" wide, and doors must be between 22" and 36" wide.

Shower Head Position: To minimize water leakage, position showerheads toward tiled walls or fixed panels, not opposite doors or openings.

Drilling into Tile: Our installation process often requires drilling into tile, which can be delicate and may crack or break despite our cautious approach. KanView Glass will not be held responsible for tile cracking or breaking. Should this occur, we will pause the job and reschedule the installation once the customer has repaired the tile.